



Reorganization of the Water Supply Division

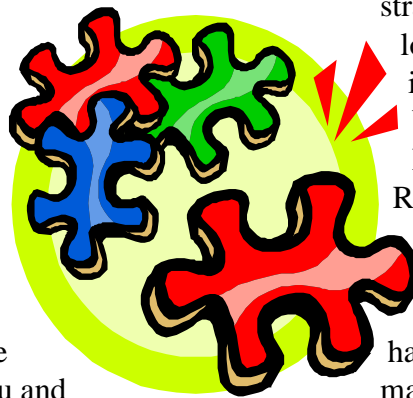
Letter from the Director

I'm excited to let you know that the Water Supply Division has reorganized so that we can provide improved service to you and better public health protection. There have been many changes in drinking water over the past decade which have led us to change our structure. I believe the new structure will provide improved service to you and the citizens of the state.

In the decade since the Water Supply Division was formed, numerous changes have occurred in drinking water that have made providing safe drinking water much more complicated and expensive. Many new regulations have come into being, and the newest ones are highly complex and challenging to understand.

We passed the original Water Supply Rule in 1992 and have amended it four times over the past decade. Some of the federal regulations implemented since 1992 are the Surface Water Treatment Rule, Phase 2/5 Chemical Monitoring, Consumer Confidence Reports, Interim Enhanced Surface Water Treatment Rule, Disinfectant/ Disinfection By-products Stage 1 Rule, Radionuclides Rule, Public Notification Rule, Filter Backwash Recycling Rule, Arsenic Rule, and Lead and Copper Rule and changes to that rule.

We now have a mature operator certification program that meets new federal requirements.



We have a comprehensive capacity development strategy. We have a major low-interest loan program to help systems make improvements. In the next year we will be implementing the Long Term Enhanced Surface Water Treatment Rule, Disinfectants/ Disinfection By-product Stage 2 Rule, and the federal Groundwater Rule. These last few are by far the most complex rules we have ever had to implement and that many of you need to comply with.

How have we changed our program? Most significantly, we will no longer have comprehensive regional teams. Instead of a geographic-based structure, the sections are focused on specific aspects of a water system and common activities at those systems. We've grouped our staff according to construction and loans; compliance and field operations; source related activities; and support and planning for the division and the public. Within each section, we also recognize the three basic system types and will work to have a seamless approach to each type-- community, non-transient, and transient.

All of the people you may have dealt with in the division are still here, but many are performing a different set of duties. The organizational chart (p. 3) also shows that we are recruiting new positions. You may also notice some new names on the organization chart. We have hired Jackie Carr to work with our Lake Champlain systems and Al Lewis to work with water systems on security and emergency

procedures.

We acknowledge that there will be trade-offs with this organizational change, as well as an adjustment period while we phase out old duties and phase in new ones. In the end, we expect to be able to provide you with better service and be able to help you in managing your water systems.

Please take a few minutes to look over the rest of this newsletter for additional details of the changes. Of special note are the staff names and phone numbers for the different services we provide. Please begin to use these for your contacts with us. And don't worry if you can't decide who to call; just call us and we'll help you speak to the right person.

Our Water Supply toll-free number in Vermont is 800-823-6500, or 802-241-3400. Please call me at the toll-free number or (802) 241-3434, if you have any comments or suggestions about this change in our operations.

Sincerely,

Jay L. Rutherford, P.E., Director

Water Resources Section

The Water Resources Section manages public water source-related activities and groundwater protection, including:

- T** issuing permits for public community drinking water sources;
- T** investigating potential sources of contamination to drinking water sources;
- T** managing the Source Water Assessment and Protection Program (SWAPP);
- T** maintaining GIS and GPS information for the Division;
- T** overseeing the Groundwater Protection Rule and Strategy; and
- T** managing groundwater reclassification.

With respect to source permits, Ken Yelsey will manage Franklin, Orleans, Caledonia, Essex, Lamoille, and Windham Counties; Scott Stewart will manage Orange, Rutland, Washington, and Windsor Counties; and Dennis Nealon will manage Chittenden, Grand Isle, Addison, Bennington Counties.

Dennis will manage the well driller licensing program, while Ken will manage the well completion reports, and Scott will manage the Well Driller Licensing Rule.

Carey Hengstenberg will manage the SWAPP and Groundwater Under the Direct Influence of Surface Water for TNCs. Tina Hubbard will manage the SWAPP for Community and NTNC systems. Jackie Carr will manage the Lake Champlain SWAPP.

Rodney Pingree is the Section Chief and he can be reached at (802) 241-3418.

Compliance and Operations Section

The Compliance and Operations Section assures public water system compliance with the federal Safe Drinking Water Act, Vermont statutes, and the Vermont Water Supply Rule. Drinking water system compliance is facilitated by the section through a commitment of providing education and training; technical assistance; management of emergency events; and the investigation of contamination events and population disease outbreaks.

The primary objective is to secure public water system compliance through the management of the operator certification program; monitoring system water quality data; conducting sanitary survey inspections; and issuing public water system operating permits for drinking water which is supplied, bottled or distributed within Vermont.

This section also manages monitoring waivers and provides monitoring schedules; public notification; the bottled water program; and enforcement activities.

Jean Nicolai is the Section Chief and she can be reached at (802) 241-3405.

Support and Planning Section

The Support and Planning Section is responsible for managing the long- and short-term strategic and financial

planning for the division. The section is also responsible for providing:

- T information and education to the public and regulated community on the efforts and work of the division to help water systems provide safe and affordable drinking water
- T information and assistance to public water systems on emergency and security preparedness and response planning.

Finally, the Support Team provides vital administrative support for the division and public. This includes requests for public documents, well log information requests, and data management.

Elizabeth Hunt is the Section Chief and she can be reached at (802) 241-3409.

Engineering and Financial Services Section

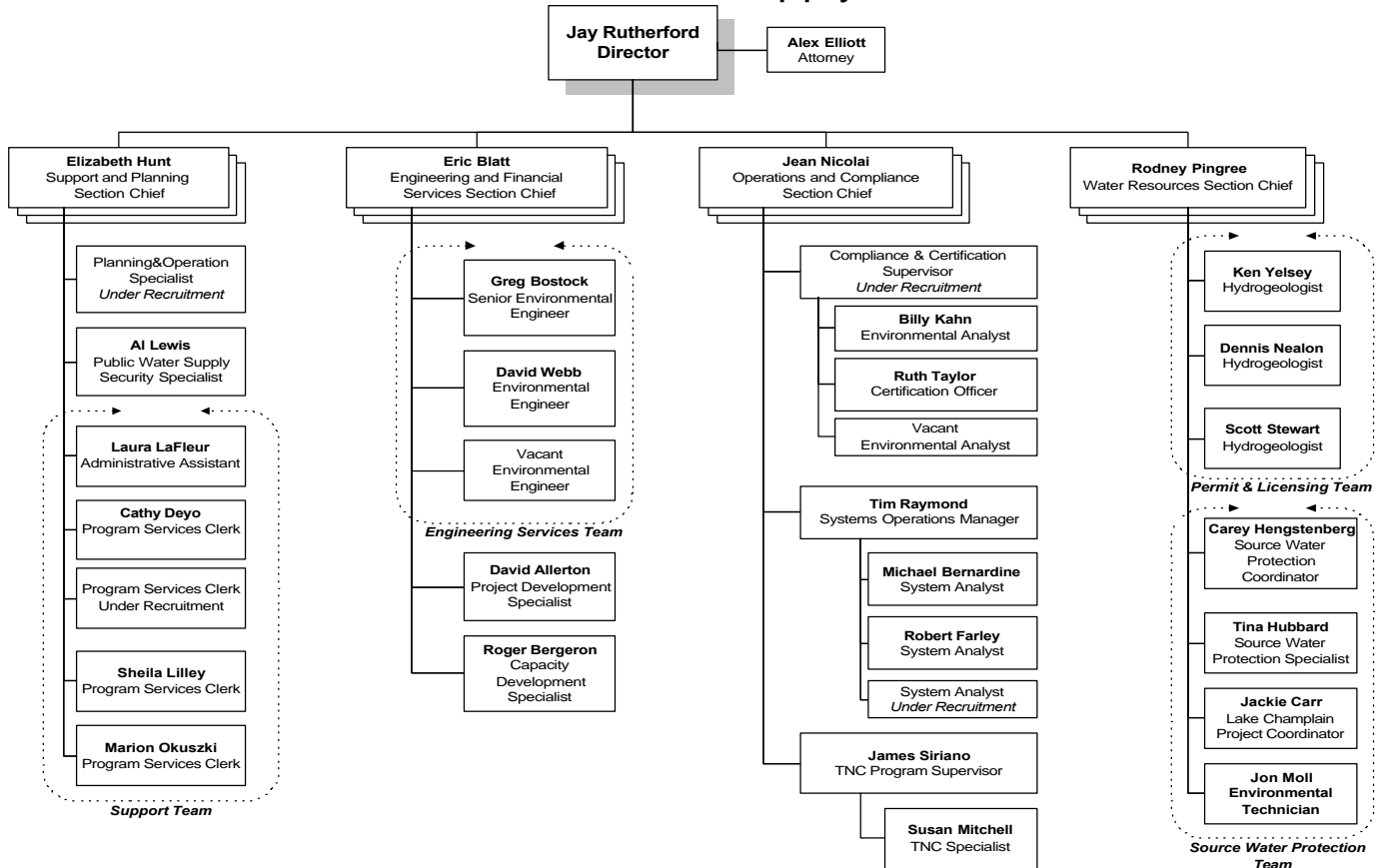
This section is divided into three subunits: Engineering Services, the DWSRF Loan Program, and the Water Systems Capacity Development Program.

The primary responsibility of the Engineering Services unit is to administer the construction permits program for public water systems. Greg Bostock is responsible for Addison, Chittenden, Franklin, Grand Isle, and Washington Counties. David Webb is responsible for Bennington, Caledonia, Essex, Lamoille, Orange, Orleans, Rutland, Windham, and Windsor Counties.

Dave Allerton manages the DWSRF loan program which provides loans to municipally- and privately-owned water systems for needed system improvements. Funds are made available from federal capitalization grants, state match and loan repayments. The funding program includes zero interest planning loans for project planning.

The Capacity Development Program, managed by Roger Bergeron, consists of a number of initiatives designed to help the state meet the capacity development provisions of the Safe Drinking Water Act. Some of the initiatives currently underway include professional engineering evaluations of small water systems, public service board technical assistance,

The Vermont Water Supply Division



consumer confidence report assistance, O&M technical assistance, long range plans and annual budget assistance for public water systems, capacity assessments, and capacity corrective action plans.

Eric Blatt is the Section Chief and he can be reached at (802) 241-3425.

How to Reach Us

The phone numbers and people at the Water Supply Division remain the same, even though we are reorganized.

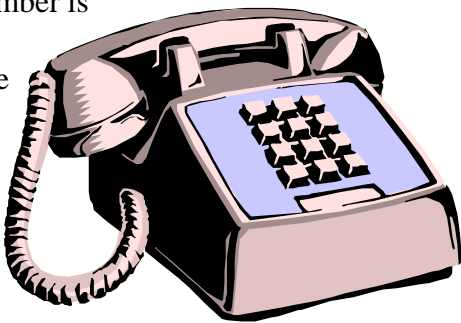
If you want to reach us by phone, our toll-free phone number in Vermont is (800) 823-6500. Our other main phone number is (802) 241-3400.

The FAX number is

(802) 241-3284. Phone numbers for each staff member are available on our website (see below)

and from the State of

Vermont website, www.vermont.gov.



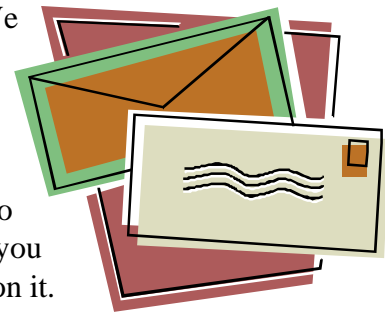
The after hours beeper number for emergencies is (802) 741-5311. This is answered by a member of the Division 24-hours a day.

Our mailing address remains: Water Supply Division, Old Pantry Building, 103 South Main Street, Waterbury, VT 05671-0403.

We also have a wide variety of information on our website,

www.VermontDrinkingWater.org. We

will be refurbishing and reinvigorating the website in the coming months, so let us know what you would like to see on it.



Vermont Water Supply Division
Department of Environmental Conservation
Old Pantry Building
103 South Main Street
Waterbury, VT 05671-0403

RETURN SERVICE REQUESTED